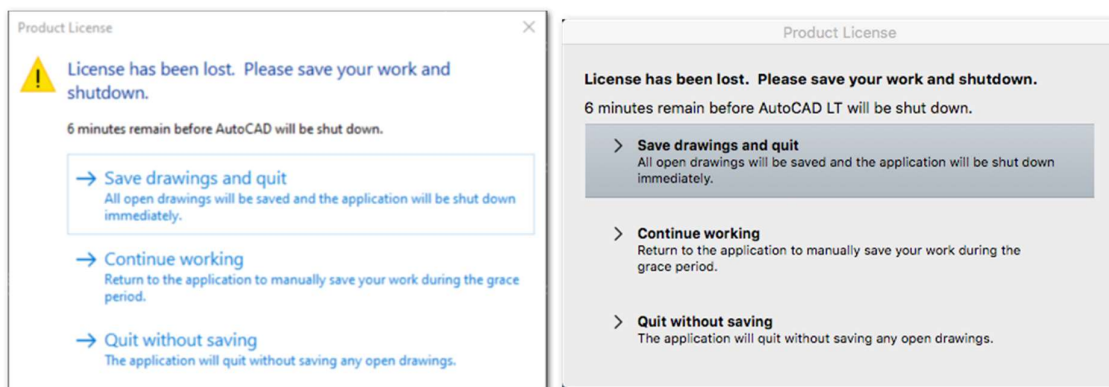

"License has been lost. Please save your work and shutdown"

"License has been lost. Please save your work and shutdown" when working within AutoCAD

Issue:

When working with AutoCAD the following error is prompted and causes the program to close out:

License has been lost. Please save your work and shutdown



Causes:

The license service component is damaged or corrupt.

Solution:

To solve the issue, try these steps one by one:

Install the latest update for Autodesk Single Sign On:

1. Download and install the latest update from [Autodesk Single Sign On Component \(AdSSO\) update for 2020 - 2023 product versions.](#)
2. Test AutoCAD.

Uninstall and reinstall Licensing Service:

1. Open the Windows File Explorer
2. Go to the folder: `C:\Program Files (x86)\Common Files\Autodesk Shared\AdskLicensing`
3. Right-click `uninstall.exe` and select "Run as administrator".
4. Wait until the folder becomes empty.
5. Autodesk Desktop Licensing Service is now removed for the computer.
6. [Download](#) and install the latest Licensing Service update.
7. Test AutoCAD.

Source:

"License has been lost. Please save your work and shutdown" when working within AutoCAD
(autodesk.com)